

Policies and Release Form

1. It is the pet owner's legal responsibility to inform groomer if the pet has ever bitten anyone, including owners. "KatWalk Grooming" has the right to muzzle the pet for the groomer's safety and the safety of the pet. "KatWalk Grooming" has the right to refuse/stop services at any time before or during the grooming process because of aggressive pets. I understand that I could be held liable for any injuries resulting from failure to disclose this information and will be charged an aggression fee.
2. It is the pet owner's legal responsibility to inform the groomer if the pet is up-to-date on all vaccinations and if the pet has any contagions. "KatWalk Grooming" has the right to refuse service if the pet is unvaccinated or contagious in order to protect other clients from the spread of disease. It is the pet owner's legal responsibility to provide a copy of veterinary vaccination records to the groomer before services and as vaccines are updated
3. I understand "KatWalk Grooming" will do their utmost to protect the health and safety of my pet while on these premises. I acknowledge that accidents, however, can and do happen and I hereby absolve "KatWalk Grooming" from any and all responsibility involving injury, escape, damage, or disease before, during, and after their grooming session. I also understand that senior pets may have underlying conditions that can be aggravated during or after normal grooming procedures. And I grant my permission for "KatWalk Grooming" to obtain emergency veterinary treatment for my pet at my expense should it become necessary.
4. If the pet is heavily matted, "KatWalk Grooming" is obligated to shave the entire coat in order to keep up the comfort and health of the pet. The groomer will notify the owner if heavy matting is present (even if matting is not obviously seen) before continuing matting procedures.
5. I also understand that accidental nicks and cuts can and do happen; and "KatWalk Grooming" will do their best to avoid these minor injuries.
6. I understand that "KatWalk Grooming" is owner operated and unforeseen circumstances may occur. If I or the groomer cannot keep the appointment, I or the groomer, will try to give at least 24 hour notice cancellation. Late fees will be applied after 15 minutes from the scheduled appointment time.
7. Payment is required at time of service and no refunds are possible after service. Returned Checks are subject to \$25 fee.

I have read and fully understand the above policies and agree to pay the fees that are required above.

Signed _____ Date _____.

(Owner)